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Benefits of visibility in industrial construction projects: supply chain stakeholders' perspectives

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Introduction: Supply Chain Visibility (SCV) is increasingly recognized as a critical enabler of effective material delivery, coordination, and risk management in industrial construction. However, the specific benefits of SCV and how they are perceived across stakeholder groups remain underexamined. This study provides an evaluation of SCV benefits from the perspective of owners, contractors, designers, and suppliers engaged in industrial construction projects.

Methods: Thirteen SCV benefits were identified through a detailed literature review and refined using structured expert workshops. These benefits were then evaluated through an industry survey ($n = 165$). The analysis used Relative Importance Index (RII) to rank the benefits, Kruskal–Wallis tests to assess between-group differences, and Percentage Agreement and Kendall's tau rank correlation coefficient for the rank agreement analysis.

Results: The results reveal broad agreement on the top SCV benefits, including risk mitigation, ability to track and trace materials, field installation productivity improvement, and improved delivery timing. Notably, traditionally emphasized benefits like lead time reduction were ranked lower, suggesting unique visibility needs in construction compared to other industries. Kruskal–Wallis tests found no median differences between the four groups (all $p > 0.05$). The percentage agreement patterns and the Kendall's tau rank correlation coefficient results indicate that contractors play a central role in aligning upstream and downstream visibility needs (Owner–Contractor, PA = 64.63%, τ -b = 0.555, adjusted p -value < 0.05 ; Contractor–Supplier, PA = 65.47%, τ -b = 0.578, adjusted p -value < 0.05).

Discussion: The benefit rankings offer construction professionals a benchmark for prioritizing and communicating SCV initiatives. The results also inform more targeted visibility strategies tailored to the roles and priorities of different stakeholder groups. This study is among the first to define and assess SCV benefits across multiple construction stakeholder groups. It contributes to theory and practice by offering a stakeholder-informed foundation for evaluating SCV in industrial construction.

KEYWORDS

supply chain visibility, information sharing, industrial construction, stakeholder perspectives, construction supply chains

1 Introduction

Supply chain visibility (SCV), commonly defined as the ability to track and monitor materials and related information across the supply chain, is widely recognized as a fundamental requirement for effective supply chain management (Goh et al., 2009). SCV is a well-established concept in the broader business and operations management literature and has been extensively studied in the contexts of manufacturing, logistics, and general supply chains (Caridi et al., 2014). Prior research has examined various aspects of SCV, including its definition (Francis, 2008), methods of measurement (Caridi et al., 2010), its impact on performance (Barratt and Oke, 2007), enabling technologies (Kim et al., 2011), operational processes that benefit from visibility (Prater et al., 2005), and organizational enablers and outcomes (Adielsson and Gustavsson, 2011; Wei and Wang, 2010). A consistent finding across this body of work is that better SCV supports informed decision-making, which in turn enhances performance across multiple dimensions of supply chain operations (Francis, 2008; Goh et al., 2009).

Industrial construction refers to the construction of capital-intensive process and energy facilities that are used for manufacturing purposes such as plants and factors (Freitas and Magrini, 2017). The types of facilities under industrial projects include chemical plants, paper mills, steel and aluminum mills, textile mills, food processing plants, pharmaceutical plants, oil and gas production facilities, power plants, manufacturing facilities, and refineries (Dumont et al., 1997). These projects are typically delivered under Engineering-Procurement-Construction (EPC) arrangements, characterized by engineered-to-order materials, appreciable prefabrication or offsite content, and complex commissioning (Barutha et al., 2021). Despite the strong foundation and demonstrated value of SCV in manufacturing and logistics, its application in construction, particularly in industrial projects, remains limited and under-researched (Dharmapalan and O'Brien, 2018). This lack of SCV implementation is notable given the high interdependence among stakeholders, the dynamic nature of construction workflows, and the prevalence of material coordination issues (Collins et al., 2017).

Unlike manufacturing, construction supply chains are temporary, multi-tiered networks that often lack shared workflows and interoperable systems (Azambuja and O'Brien, 2009). Three construction-specific visibility gaps are recurrent: (i) fragmented data flows across owners, EPC/contractors, designers, and suppliers/fabricators, which impede traceability of materials (O'Brien et al., 2017); (ii) coordination lags between offsite fabrication yards and jobsites that lead to early/late deliveries and disrupt installation sequences (Dharmapalan et al., 2022); and (iii) limited integration between contractor ERP/scheduling systems and supplier databases that delays status updates and decision-making (Bemelmans et al., 2012). These conditions indicate that SCV approaches developed for stable, repeatable production environments are insufficient when transferred to the dynamic, project-based context of construction. A key contributor to these conditions is the insufficient exchange of accurate and timely information across project stakeholders (Young et al., 2011; Zhong et al., 2017), with well-documented consequences including costly expediting, inefficient inventory control, rework,

diminished quality, reduced labor productivity, and safety risks (Caldas et al., 2014; Kaming et al., 1998). Accordingly, calls for improving visibility in construction supply chains have regularly emerged.

While past studies proposed various information technologies (IT)-based solutions to enable better information sharing (Ala-Risku and Kärkkäinen, 2006), their adoption and implementation in field settings remain slow and inconsistent (Li et al., 2016; Shi et al., 2016). One potential barrier to the successful implementation of SCV is the construction industry's limited understanding of the specific project-level benefits associated with SCV (CII, 2018). Studies also indicate that a lack of structured understanding regarding these benefits hamper managerial decision-making and stakeholder engagement (Ekanayake et al., 2022), ultimately hindering investments in enabling technologies that could improve project performance (O'Brien et al., 2017). For instance, Ekanayake et al. (2022) emphasize that the construction industry's understanding of SCV's benefits is critical for fostering resilience against disruptions and improving project outcomes, and that stakeholders must first recognize how information sharing enhances not only their own performance but that of other partners within the supply chain (Ekanayake et al., 2022; Huang et al., 2023).

The goal of the study is to address this gap by examining the perceived benefits of SCV in industrial construction projects. Building on prior work by Dharmapalan et al. (2021a), which introduced the concept and current state of SCV in this context, the study aims to quantitatively assess the benefits of SCV from the perspective of key supply chain stakeholders. For the purposes of this study, the focal stakeholder groups are owners/operators, EPC/contractors, designers/engineers, and suppliers/fabricators. Specifically, it seeks to identify and define the benefits associated with SCV relevant to industrial construction and to explore how these benefits are perceived across the four stakeholder groups in the supply chain.

2 Literature review

2.1 Theoretical framework for SCV

Supply chain visibility (SCV) originated in the broader supply chain management and logistics literature and has multidisciplinary roots (Fawcett et al., 2007). The authors therefore adopt two complementary primary lenses to explain when and why SCV yields benefits in industrial projects. First, using Resource-Based View (RBV), the authors conceptualize SCV as an inter-organizational capability assembled from data assets (e.g., clean master data, interoperable schemas), partner-specific IT interfaces, and organizational routines (exception management, cross-tier coordination). As such, SCV can be valuable, rare, and difficult to imitate (Grant, 1991; Wernerfelt, 1984). Next, Information Processing Theory (IPT) clarifies when SCV pays off: as uncertainty, interdependence, and equivocality rise in multi-tier networks, organizations require richer, timelier, and more lateral information flows. SCV meets that need by improving information quality (accuracy, timeliness, relevance) and decision readiness (e.g., track-and-trace, delivery status, capacity signals, field/installation feedback) (Barratt and Oke, 2007; Goh et al., 2009). Together,

RBV provides the capability logic (who can realize value and where), and IPT provides the performance logic (information-fit under uncertainty). While IPT and RBV remain the primary lenses that motivate the lines of inquiry and frame the analysis, the authors acknowledge Institutional (DiMaggio and Powell, 1983) and Relational considerations (Dyer and Singh, 1998) as contextual/sensitizing influences on adoption and emphasis and use them to interpret selected patterns.

2.2 SCV in industrial construction projects

Building on the multi-theoretic framing above, industrial construction presents a high-uncertainty, high-interdependence setting in which the information-processing need (IPT) is acute and the payoffs to a routinized visibility capability (RBV) are potentially large. Industrial construction projects increasingly rely on off-site or modular construction methods, wherein fabrication and value-added activities traditionally performed on-site are transferred to controlled factory settings. This approach has been widely adopted to mitigate on-site challenges such as space constraints, permitting delays, weather conditions, and labor availability, while simultaneously reducing waste, improving quality, and enhancing schedule certainty (Haas and Fagerlund, 2002; Han et al., 2012). Execution, however, depends on precise coordination across owners/operators, EPC/contractors, designers/engineers, suppliers/fabricators, logistics providers, and site teams, each contributing to the flow of materials from specification to installation (Hu et al., 2019; Luo et al., 2019). The smooth transfer of components across this fragmented network depends on the timely exchange of accurate and relevant information regarding material status. The availability of this information across the supply chain, enabling informed and coordinated decision-making, is referred to as SCV (Dharmapalan et al., 2021b).

To gain a thorough understanding of SCV and related research in the construction sector, a systematic scoping review was conducted using the Scopus database. The initial search strategy targeted publications focusing on SCV and information sharing within construction by applying the following keywords to article titles, abstracts, and keywords: (“Supply Chain Visibility” OR “SCV” OR “Information Sharing”) AND (“Construction” OR “Construction Industry” OR “Industrial Construction”). The search was refined to include only peer-reviewed journal articles and conference papers published in English, with duplicates and non-relevant sources removed.

Several studies in the construction field have emphasized the importance of SCV and highlighted the risks of limited visibility. For instance, Ala-Risku et al. (2010) demonstrated through a case study in the telecom sector how aligned metrics and incentives between project management and supply chain actors are critical to enabling SCV. In a more comprehensive effort, Koc and Gurgun (2021) conducted a content analysis and stakeholder workshop to identify 135 risks across the construction supply chain lifecycle, 16 of which directly related to inadequate information sharing and limited visibility at various phases. Recent construction-relevant studies locate visibility at the center of resilience, sustainability, and offsite integration, linking traceability and inter-tier coordination to disruption management (Iqbal et al., 2024), circular material

flows (Iqbal et al., 2025a; 2025b), and energy-efficient supply chains (Iqbal et al., 2023) in industrialized and prefabricated contexts. Iqbal et al. (2023), for instance, highlight that strong supplier coordination, transparent information exchange, and top management support are critical success factors for energy-efficient supply chains. While their focus is on sustainability outcomes, the underlying mechanism of visibility across supply chain tiers closely aligns with SCV principles. Their findings further validate the growing recognition of SCV as a foundational capability for sustainable and performance-driven supply chain design.

Research that analyzes explicitly SCV in the construction industry is limited (Dharmapalan and O'Brien, 2018). Dharmapalan et al. (2021a) identified and defined 79 essential information items that must be shared between project stakeholders to improve visibility in industrial construction supply chains. In another study, Dharmapalan et al. (2021b) evaluated the status of visibility for the leading supply chain stakeholders (owners, contractors, designers, and suppliers) at common supply chain locations and material types used on industrial construction projects. An example finding of the study was that owner, contractor, and designer groups have less than adequate visibility at kitting site, tier-2 supplier location, and transportation compared to supplier groups who have adequate to extremely high visibility. These asymmetries motivate the focus on how SCV benefits are perceived by each role. These benefits of SCV, as cited in the literature, are reviewed next.

2.3 Benefits of SCV

In line with the theories above, the study defines SCV benefits as observable improvements that arise when decision-quality information reduces uncertainty and coordination loss (IPT) and enables superior deployment of resources and routines (RBV). Since the benefits of SCV are primarily due to effective information sharing, a targeted search was performed to capture research specifically addressing benefits to SCV or information sharing in the construction contexts. This search included combinations of keywords such as (“Supply Chain Visibility” OR “Information Sharing”) AND (“Benefits” OR “Advantages” OR “Opportunities”) AND (“Construction Industry” OR “Construction Sector”), restricted to titles, abstracts, and keywords.

Despite the practical importance of SCV in construction, the literature remains relatively limited, with most available studies reporting isolated or context-specific benefits, often focused on technology implementation or material tracking use cases. For instance, Akcay et al. (2017) traced the flow of structural steel information from design through erection to illustrate how poor visibility impedes performance. In terms of tools, a substantial body of literature has focused on using information technologies (IT) to enhance visibility. These include applications of RFID (Song et al., 2006), GPS-enabled tracking (Caldas et al., 2006), and integrated RFID-GPS systems (Torrent and Caldas, 2009) for tracking engineered materials on site. Similar technologies have been applied to monitor prefabricated components at off-site yards (Ergen and Akinci, 2008), demonstrating the potential

for real-time visibility across spatially distributed supply chains. While some of these studies report project-level benefits such as process automation, reduced material handling errors, and productivity gains (Dharmapalan and O'Brien, 2018), their focus is largely on the benefits of implementing specific IT systems, rather than on the broader benefits of SCV itself.

Owing to limited depth of research on SCV benefits within the construction industry, the authors extended the literature review to the broader supply chain management and logistics domain, where SCV concepts and associated benefits have been studied more extensively. These studies reveal a wide range of SCV outcomes that span strategic, tactical, and operational levels. Kembro et al. (2014) identified four aspects of information sharing, as part of a study to explore the theoretical lenses used in literature to understand information sharing in supply chains. One of the aspects focused on the 'why' aspect or positive effects of sharing of information. Their review highlighted benefits including improved forecasts, reduced inventory levels, improved long-term relationships due to better coordination of processes, enhanced planning, and decision-making in the supply chain. In another study, Kembro and Selviaridis (2015) investigated demand-related information sharing across multiple supply chain tiers and classified the perceived benefits at strategic, tactical, and operational levels. Reported advantages included optimal capacity utilization, increased productivity, reduced inventory buffers, and better risk management. Other empirical studies confirm these findings. Corbett and Tang (1999) and Gavirneni et al. (1999), in their respective studies, found that information sharing enables tighter coordination of material movements, improved price and order planning, and more efficient inventory management.

Researchers have also suggested benefits as a result of high SCV. Chopra (2019) pointed out that in order to improve synchronization of the supply chain, information visibility regarding sales and operations planning must be shared. Visibility, in this case, helps to reduce the bullwhip effect, whereby small fluctuations in demand become amplified upstream in the supply chain. SCV reduces this variability by providing real-time demand signals and improving forecast accuracy (Dejonckheere et al., 2004; Kaipia and Hartiala, 2006; Lee and Whang, 2000). In turn, this enables more reliable production and procurement planning, as well as more responsive replenishment strategies (Premus and Sanders, 2008; Sahin and Robinson, 2002).

Additional benefits cited in the literature include better responsiveness (Armistead and Mapes, 1993), improved planning and replenishment (Patterson et al., 2004), more accurate demand forecasting, shortened lead times, improved inventory quality, and enhanced capacity planning and product quality (Huang and Gangopadhyay, 2004; Kaipia and Hartiala, 2006; Petersen et al., 2005). Other benefits documented include more accurate demand forecast, capacity planning and control, reduced lead times, improved capacity planning and control, and improved quality of products (Armistead and Mapes, 1993; Kaipia and Hartiala, 2006). Other researchers have also reported similar benefits in different contexts. Table 1 presents 16 benefits of SCV based on a thorough review of peer-reviewed articles and after accounting for duplicates and overlaps.

2.4 Research gap and questions

While SCV has been extensively studied in the broader supply chain and logistics literature, its application and investigation within the construction domain, particularly in industrial construction, remains underdeveloped. Existing construction studies emphasize technology exemplars rather than the broader, role-specific benefits of SCV. Moreover, there is limited understanding whether key stakeholder groups—owners, contractors, designers, suppliers—prioritize the same benefits or differ in ways that matter for implementation. This study addresses these gaps by empirically prioritizing SCV benefits for industrial construction and by comparing perceptions across roles guided by IPT's information-fit logic and RBV's capability logic. The research is driven by three questions:

RQ1 – Which SCV benefits are most important in industrial construction?

RQ2 – How do SCV benefit priorities differ across stakeholder groups (owners, contractors, designers, suppliers)?

RQ3 – To what extent is there alignment or divergence in benefit rankings across groups, and what operational factors may explain these differences?

To answer these questions, the study identifies and defines a construction-specific set of SCV benefits through literature review and Delphi-informed expert workshops, assesses their importance using the Relative Importance Index (RII) overall and by stakeholder group, test for statistical differences using the Kruskal–Wallis method, and evaluates intergroup alignment using percentage agreement and Kendall's tau correlation coefficient. The next section details the methodology adopted to achieve these objectives.

3 Research methods

The research process involved identifying and defining SCV benefits for industrial construction, measuring the SCV benefits using a survey questionnaire, and analyzing the solicited survey data to assess and compare benefit perceptions.

3.1 Identification and definition of SCV benefits

The first phase involved compiling a list of SCV benefits through a review of supply chain and logistics literature (results in literature review section above). However, since these benefits were originally developed for manufacturing and general SCM contexts, translation for construction-specific application was necessary. To achieve this, the authors conducted structured workshops with a North American expert panel consisting of 18 professionals: four owners, nine contractors, two designers, and three suppliers. These experts had extensive experience (average = 15 years, range = 5–30 years) in managing supply chains for industrial projects in sectors such as petrochemical, power, pharmaceutical, and manufacturing. Workshops followed the protocol of Gibson and Whittington (2010), which supports refinement and consensus through facilitated interaction.

TABLE 1 List of benefits of SCV and their sources.

Benefits	Sources
Accurate forecasts	Kembro et al. (2014); Lee et al. (2000); Kaipia and Hartiala (2006); Lee and Whang (2000)
Better inventory management	Kembro et al. (2014); Lee et al. (2000); Kembro and Selviaridis (2015); Gavirneni et al. (1999); Huang and Gangopadhyay (2004)
Improved collaboration and relationships	Kembro et al. (2014); Lee and Whang (2000); Lotfi et al. (2013)
Lower costs	Lee et al. (2000); Lee and Whang (2000); Bowersox et al. (2000); Patnayakuni et al. (2006); Klein and Rai (2009); Corbett and Tang (1999); Lotfi et al. (2013)
Enhanced planning	Kembro et al. (2014); Premus and Sanders (2008); Sahin and Robinson (2002)
Improved decision-making	Kembro et al. (2014); Premus and Sanders (2008); Sahin and Robinson (2002)
Improved capacity utilization	Kaipia and Hartiala (2006); Lee and Whang (2000); Kembro and Selviaridis (2015); Lotfi et al. (2013)
Risk mitigation	Kembro and Selviaridis (2015); Faisal et al. (2006)
Increased productivity	Kembro and Selviaridis (2015); Bowersox et al. (2000); Patnayakuni et al. (2006); Klein and Rai (2009); Lotfi et al. (2013)
Better coordination of materials	Lee et al. (2000); Lee and Whang (2000); Kembro and Selviaridis (2015)
Improved reliability of shipments	Kembro and Selviaridis (2015)
Ability to track and trace	Lotfi et al. (2013)
Bull-whip effect reduction	Kaipia and Hartiala (2006); Lee and Whang (2000); Lotfi et al. (2013)
Improved supply chain responsiveness	Lee and Whang (2000); Patterson et al. (2004); Chopra (2019); Armistead and Mapes (1993); Lotfi et al. (2013)
Improved quality of products	Lee and Whang (2000); Armistead and Mapes (1993); Lotfi et al. (2013)
Reduced lead times	Kaipia and Hartiala (2006); Lotfi et al. (2013)

The workshops followed a Delphi-informed structure in which panelists individually reviewed each benefit, then participated in group discussions to reach consensus on their definitions, redundancies, and terminology. To strengthen construct validity, retention of the benefits was governed by explicit criteria: (i) literature prevalence (items repeatedly reported in peer-reviewed studies); (ii) construction relevance and project-level observability; (iii) clarity and non-overlap (benefits represent outcomes and exclusion of antecedents such as “IT integration” and consolidation of duplicates); (iv) understandable and can be rated by owners, contractors, designers, and suppliers; and (v) parsimony (set of distinct benefits that still captures all the meaningful ways SCV creates value). This iterative process led to the consolidation and refinement of the benefit list to 13 distinct, construction-relevant SCV benefits (Table 2). Each benefit was assigned a definition grounded in both literature and industry terminology to ensure clarity and consistency across survey respondents.

3.2 Measurement of SCV benefits

The second phase focused on measuring how industrial construction stakeholders perceive the importance of the 13 defined SCV benefits. To accomplish this, the authors developed and administered a structured survey using Qualtrics survey software

targeting the key stakeholder groups: owners, contractors, designers, and suppliers.

The survey instrument included a cover page with a definition of SCV and the 13 benefit, followed by two sections: Section 1 was a general section that collected respondent's background information (title, work experience, and company category). Section 2 asked the respondents to rate the 13 benefit variables on a four-point Likert scale (1 = Not a benefit, 2 = Minor benefit, 3 = Moderate benefit, 4 = Extreme benefit). This format was chosen to avoid midpoint bias and encourage directional responses, consistent with recommendations from Weijters et al. (2010), who found that even-numbered scales reduce agreement bias and better differentiate respondent opinions in certain contexts. While midpoint omission may increase the cognitive load for ambivalent respondents, the format was appropriate given the nature of the evaluative task, which required participants to reflect on clear benefit outcomes rather than subjective preferences. Similar 4-point scales have been used in civil engineering and construction research to support clearer prioritization and simplify subsequent ranking analyses (Assaf et al., 1995; Cafiso et al., 2021; Khoja and Danylenko, 2024).

The survey was piloted with the same expert panel to validate clarity and survey usability before wider distribution. To mitigate confirmation bias from panel reuse, the structured workshops were restricted to content validation (translation to construction terminology, definition clarity, redundancy removal, construction

TABLE 2 The list of benefits of SCV and their definitions.

Benefits	Definitions
Ability to track and trace	Ability to determine the current and historical location, status, and movement of materials from procurement through installation. Measured by location scan accuracy, trace logs, and shipment chain documentation.
Field installation productivity improvement	Increase in effective work time (“time on tool”) of installation crews due to timely material availability and reduced waiting. Can be tracked via crew delay logs, material readiness timing, or productivity ratios.
Risk mitigation	Early detection and prevention of material-related risks such as delivery delays, missing items, or incorrect shipments. Measured by number of prevented incidents, schedule deviation reductions, or lead time buffers.
Better inventory control/reduced inventories	Improved accuracy in inventory levels and optimal material placement across supply chain nodes. Metrics include reduced excess stock, fewer inventory write-offs, or improved turnover rates.
Enhanced access to information	Improved availability, accuracy, and consistency of shared material information across stakeholders. Measured via data error rates, information completeness scores, or access lag time.
Reduction in incidents of incorrect products sent to the site	Decrease in delivery errors such as wrong quantity, part, or specification due to better information flow and verification. Metrics include shipment error rate, site rejections, or correction lead times.
Reduction in re-procurement	Fewer redundant or reactive material orders due to improved tracking, planning, and utilization. Measured via re-order frequency, material reissue cost, or rework-related procurement counts.
Real-time job tracking	Live, continuous updates on job or material activity status to support near-term execution and coordination. Tracked via time-stamped task progress, mobile site reporting tools, or dashboard responsiveness.
Enhanced collaboration between project stakeholders	Strengthened coordination and alignment of supply chain participants through synchronized information exchange and joint decision-making. Evaluated using collaboration quality surveys, meeting frequency, or workflow integration.
Improved delivery timing	Increased alignment of material delivery with required dates, reducing premature or delayed deliveries. Measured via delivery window compliance rates or variance from target delivery schedules.
Reduced lead times	Decrease in the total duration between material ordering and on-site delivery. Tracked through procurement cycle metrics, material availability dates, or order-to-delivery intervals.
Accurate demand forecast of materials	Improved accuracy in predicting material requirements and quantities needed onsite. Measured via forecast deviation, order accuracy rate, or planning horizon stability.
Improved capacity planning/resource planning	Enhanced ability to align workforce, equipment, and space needs with material delivery and installation schedules. Metrics include equipment idle time reduction, labor efficiency ratios, or spatial utilization benchmarks.

terminology) and the pilot responses were not included in the analytic dataset.

Following the pilot test, the study protocol was reviewed and approved by the Institutional Review Board at the University of Texas at Austin (IRB ID: STUDY00000907). The questionnaire was distributed electronically over 6 months using snowball sampling, starting with the industry expert panel who shared it with contacts in the industrial construction sector, who then forwarded it within their networks. This method was appropriate given the specificity of the target population (Patton, 2014; Salganik and Heckathorn, 2004).

3.3 Analysis of SCV benefit perceptions

3.3.1 Relative importance index (RII)

The relative importance index (RII) (Equation 1) was calculated to rank the 13 benefits in terms of their perceived importance. The Relative Importance Index (RII) transforms ordinal four-point

Likert responses into normalized [0–1] scores and derive rankings commonly reported in construction management research (El-Gohary and Aziz, 2013; Gündüz et al., 2013):

$$RII = \frac{\sum_{i=1}^n W_i X_i}{A \times N} = \frac{[4X_4 + 3X_3 + 2X_2 + 1X_1]}{4 \times N} \tag{1}$$

where W_i is the weighting assigned to each benefit variable (from not a benefit = 1 to extreme benefit = 4); X_i represents the number of respondents rating from not a benefit (1) to extreme benefit (4); A is the highest score (i.e., 4), and N is the total number of participants. The importance level of the variables was determined using a RII conversion scale, which is used since the RII scores calculated do not verbally symbolize the original Likert scale (Kazaz et al., 2008). Similar scales have been used in construction management research [see, for example, in Chen et al. (2010) and Ghoddousi et al. (2015)]. The current study adopted the scale from Chen et al. (2010): High (H) $0.8 < RII < 1.0$; High-Medium (H-M) $0.6 < RII < 0.8$; Medium (M) $0.4 < RII < 0.6$; Medium-Low (M-L) $0.2 < RII < 0.4$; Low (L) $0.0 < RII < 0.2$.

3.3.2 Stakeholder comparison using Kruskal–Wallis test and Kendall's tau rank correlation coefficient

To identify and compare the benefits for leading supply chain participants, the survey data was segmented by stakeholder type. This involved, first, assessing the rankings and importance level of the benefits using the above RII method for the owner, contractor, designer, and supplier groups separately.

The Kruskal–Wallis (KW) test was used to check if statistically significant differences existed between the viewpoints of the four groups regarding the 13 benefits. KW is appropriate for multiple group comparison analysis when the groups have unequal sample sizes, have non-normal data within them, and the dependent variable scale is not continuous (Ramsey and Schafer, 2012). With 13 KW tests at $\alpha = 0.05$, the chance of at least one false positive under the global null is about 49%. To control any false positives, the p-values are adjusted using Bonferroni Holm (Ramsey and Schafer, 2012). Also, in the event where a Kruskal–Wallis test yielded $p < 0.05$, Dunn's *post hoc* tests with Bonferroni adjustment is conducted.

To evaluate consensus between stakeholder groups, benefit rankings were compared using Rank Agreement Analysis, as applied in construction studies (Okpala and Aniekwu, 1988; Sony et al., 2021; Zhang, 2005). The method calculates the Percentage Agreement (PA) between two stakeholder groups as calculated using Equation 2:

$$PA = 100 - PD \quad (2)$$

$$PD = \frac{RAF}{RAF_{\max}} \times 100 \quad (3)$$

$$RAF = \frac{\sum_{i=1}^N |R_{i1} - R_{i2}|}{N} \quad (4)$$

$$RAF_{\max} = \frac{\sum_{i=1}^N |R_{i1} - R_{j2}|}{N} \quad (5)$$

Where PD is the percentage disagreement and is defined by Equation 3. RAF is the rank agreement factor (Equation 4) and shows the average absolute difference in ranking the benefit variables between the two groups. RAF_{\max} (maximum rank agreement factor) is defined as the maximum absolute difference between all N variables' rankings; when the two groups are in complete disagreement, they ranked variables in opposite orders. RAF_{\max} is given by Equation 5. R_{i1} and R_{i2} are the i^{th} variable ranks in group 1 and 2, N is the number of variables, and $j = N - i + 1$.

To complement the descriptive PA results, the agreement between rankings of the groups was checked using the Kendall's tau rank correlation coefficient (Field, 2009; Schaeffer and Levitt, 1956). Kendall's tau-b is a non-parametric test that measures the strength and direction of the association between two ranked variables, especially when the data set has many tied ranks (Kendall, 1948). Specifically, pairwise concordance of the 13 ranked benefits was tested using Kendall's τ -b with Bonferroni-Holm adjustment for multiple comparisons. All analyses were conducted in SPSS Statistics V26.0.

4 Results and discussion

This section presents the findings of the study. Quantitative results are supplemented by practical insights gathered from the expert panel to contextualize the findings.

4.1 Benefits of SCV for industrial construction

Through the structured, Delphi-based workshop process, this study identified and defined a set of 13 benefit variables associated with supply chain visibility (SCV) in industrial construction. The iterative process drew on multiple rounds of expert input to refine the benefit list, ensuring that each variable reflected both theoretical grounding and practical relevance to real-world project environments.

The panel, composed of representatives from key stakeholder groups—owners, contractors, suppliers, and designers—brought diverse insights informed by direct experience managing procurement, logistics, and supply chain operations in industrial construction. Their collective input helped tailor the benefit variables to the specific operational and informational dynamics of industrial projects, which differ markedly from other sectors such as manufacturing or retail.

As a result, the finalized list of 13 SCV benefit variables captures a wide range of performance outcomes. These benefits were operationalized through clear, expert-vetted definitions to support consistency in interpretation and evaluation. The full list of benefits and their definitions is provided in Table 2. Together, these variables offer a structured framework for assessing how improved visibility contributes to project and supply chain performance in industrial construction.

For the industry survey, a total of 218 responses were received from across North America. The item prompts for the 13 benefit ratings were not mandatory. Consequently, there was some item-level missingness for the core variables. For each item, the missing responses for that item were dropped for that item only (the same respondent could still be used for other items where they answered). Of the respondents who provided profile data ($n = 165$), 32 were owners (19.4%), 61 contractors (37.0%), 35 designers (21.2%), and 37 suppliers (22.4%), all with industrial construction experience. The average respondent had 21 years of experience (range = 1–50 years), and all stakeholder group samples met the minimum recommended size for subgroup analysis ($n \geq 30$) (Ott and Longnecker, 2015).

4.2 Overall importance of SCV benefits

The frequency of each rating for the SCV benefits is presented in Table 3. The Relative Importance Index (RII) was calculated for each benefit to determine perceived importance. Table 4 reports RII scores, importance level, and rankings overall and by stakeholder group.

The first research question focused on identifying the top ranked SCV benefits. The top four ranked benefits across all respondents were: 1. Risk mitigation (RII = 0.901), 2. Ability to

TABLE 3 Summary of responses.

Benefit variables	Number of responses			
	Not a benefit	Minor benefit	Moderate benefit	Extreme benefit
Ability to track and trace	0.0%	6.3%	36.4%	57.4%
Field installation productivity improvement	1.7%	7.4%	30.3%	60.6%
Risk mitigation	0.0%	3.4%	33.0%	63.6%
Better inventory control/reduced inventories	1.1%	11.9%	42.6%	44.3%
Enhanced access to information	0.0%	16.6%	39.4%	44.0%
Reduction in incidents of incorrect products sent to the site	2.9%	17.7%	38.9%	40.6%
Reduction in re-procurement	2.9%	17.1%	40.6%	39.4%
Real-time job tracking	2.3%	14.2%	44.3%	39.2%
Enhanced collaboration between project stakeholders	0.0%	14.9%	46.0%	39.1%
Improved delivery timing	0.6%	8.0%	39.4%	52.0%
Reduced lead times	1.7%	24.6%	39.4%	34.3%
Accurate demand forecast of materials	1.7%	15.6%	41.6%	41.0%
Improved capacity planning/resource planning	1.2%	13.9%	38.7%	46.2%

track and trace (RII = 0.878), 3. Field installation productivity improvement (RII = 0.874), and 4. Improved delivery timing (RII = 0.857). These four have also been reported as moderate to extreme benefits by at least 90% of the respondents (Table 3). Consistent with IPT, the highest-ranked payoffs are those that most directly reduce uncertainty and coordination loss: risk mitigation, track-and-trace, field-installation productivity, and delivery timing (Table 4). Risk mitigation being the most important benefit is in agreement with a survey that was conducted of nearly 400 supply chain executives worldwide (Butner, 2007). 70% of supply chain executives ranked visibility as their top challenge, citing risk management as more important than cost control or client demand responsiveness.

The ability to track and trace was ranked second, reflecting its central role in enabling real-time material status updates across the supply chain. This results supports the findings of Ergen and Akinci (2008) and Young et al. (2011), who emphasized that enhanced visibility improves traceability of materials. This traceability, in turn, supports timely material delivery, which contributes directly to field installation productivity, ranked third. Grau et al. (2009) demonstrated that on-time delivery leads to improved “time on tools” for field crews, enhancing schedule adherence and crew efficiency. Improved delivery timing, ranked fourth, is a direct result of better forecasting and material coordination. This aligns with broader findings from energy-efficient and green construction logistics research. Iqbal et al. (2024) and Iqbal et al. (2023) contend that timely material tracking is not only a productivity enabler but also foundational to reducing energy waste, transport redundancies, and environmental footprint in prefabricated and industrialized

projects. The recent review by Razak et al. (2023) reinforces this, identifying traceability as a key enabler of supply chain resilience due to its impact on timely delivery and risk prevention. Conceptually, this ordering aligns with Information Processing Theory: more timely and reliable information reduces uncertainty, stabilizes sequencing and replenishment decisions, and yields downstream productivity gains.

Some benefits commonly emphasized in manufacturing literature, such as reduced lead times, were ranked lower in the current study (overall RII = 0.766; rank = 13). This discrepancy mirrors earlier findings by Kaipia and Hartiala (2006), who highlighted reduced lead time as a central SCV benefit in stable manufacturing systems. However, the expert panel in this study noted that industrial construction often deals with engineered-to-order (ETO) materials, which have more variable and project-specific lead times, limiting SCV’s impact on this metric. In ETO settings, lead time is driven by design maturation, approvals, and bespoke fabrication constraints; visibility helps manage risk but cannot fully compress these structural drivers, so respondents prioritize uncertainty reduction over absolute time compression.

Reduction in re-procurement was also ranked low despite its relevance to material efficiency. According to panel members, this may be due to the multifactorial causes of rework. For example, late design changes or field conditions, which SCV cannot directly address. This is consistent with Somapa et al. (2018), who emphasized that visibility’s operational benefits depend on the quality, completeness, and contextual relevance of shared information, not just access.

TABLE 4 Ranking of the benefit variables.

Benefit variables	Overall		Owner		Contractor		Designer		Supplier		H	p-value ^a (adjusted using BH)	Effect size (ε ²)
	RII	Rank	RII	Rank	RII	Rank	RII	Rank	RII	Rank			
Risk mitigation	0.901	1	0.855	3	0.925	1	0.924	1	0.875	2	7.156	0.738	0.025
Ability to track and trace	0.878	2	0.852	4	0.909	2	0.843	4	0.888	1	5.704	1.000	0.016
Field installation productivity improvement	0.874	3	0.922	1	0.883	3	0.879	2	0.809	8 ^b	7.658	0.688	0.029
Improved delivery timing	0.857	4	0.859	2	0.867	4	0.868	3	0.842	4 ^b	0.488	1.000	0.000
Better inventory control/reduced inventories	0.825	5	0.797	9 ^b	0.861	5	0.771	11	0.842	4 ^b	6.211	1.000	0.020
Improved capacity planning/Resource planning	0.825	6	0.797	9 ^b	0.835	8	0.801	5	0.855	3	1.704	1.000	0.000
Enhanced access to information	0.819	7	0.805	8	0.851	6	0.750	13	0.842	4 ^b	7.689	0.688	0.000
Enhanced collaboration between project stakeholders	0.810	8	0.836	5	0.839	7	0.764	12	0.789	10	5.531	1.000	0.016
Accurate demand forecast of materials	0.805	9	0.781	11	0.823	10	0.772	10	0.842	4 ^b	2.186	1.000	0.000
Real time job-tracking	0.801	10	0.813	7	0.831	9	0.778	9	0.776	11	2.513	1.000	0.000
Reduction in incidents of incorrect products sent to site	0.793	11	0.742	13	0.819	11	0.779	7 ^b	0.809	8 ^b	1.331	1.000	0.000
Reduction in re-procurement	0.791	12	0.820	6	0.802	12	0.779	7 ^b	0.757	12	3.689	1.000	0.004
Reduced lead times	0.766	13	0.750	12	0.794	13	0.792	6	0.724	13	3.299	1.000	0.002

H = test statistic in the Kruskal–Wallis test.
^aBonferroni–Holm adjusted p-value.
^bEqual rank, wherein the next rank is skipped.

4.3 Comparison of SCV benefits across stakeholder type

The next research question inquired whether owners, contractors, designers, and suppliers weighed the SCV benefits

differently. An analysis of stakeholder-specific rankings (Table 4) revealed broad alignment with the overall RII-based ranking of top four SCV benefits, particularly among the owner, contractor, and designer groups. For owners, the top four benefits were field installation productivity improvement, improved delivery timing,

risk mitigation, and ability to track and trace. Contractors rated 12 out of 13 benefits in the “High” importance category.

Designers were more selective, with only five benefits meeting the high-importance threshold, but their top-rated benefits—risk mitigation, ability to track and trace, field productivity improvement, and improved delivery timing are consistent with overall trends. One notable exception was the designer group’s relatively higher ranking of lead time reduction, which contrasted with its lower ranking among other groups. This divergence may reflect designers’ upstream position in the supply chain and their need to align design outputs with procurement schedules. As noted by [Burmeister and Liang \(2016\)](#), upstream visibility is essential for triggering accurate downstream planning, especially in fragmented, multi-tiered project networks.

Suppliers prioritized a distinct set of benefits. Their top-ranked benefit was ability to track and trace, followed by risk mitigation and improved capacity/resource planning. Interestingly, several benefits were tied at rank 4: Improved delivery timing, Better inventory control/reduced inventories, Enhanced access to information, and Accurate demand forecast of materials. Notably, field installation productivity improvement was ranked lower by suppliers than by other stakeholders. This finding is consistent with [Iqbal et al. \(2025a\)](#), [Iqbal et al. \(2025b\)](#), who highlight the importance of early-stage forecasting and supplier engagement for reducing procurement waste and inventory mismatches in high-turnover construction logistics chains. It reinforces why suppliers place high value on demand visibility even if downstream stakeholders under-prioritize it. From an economic/governance perspective, suppliers operate under capacity, batch, and procurement constraints that make demand visibility central to their economics ([O’Brien and Fischer, 2000](#)). Accurate forecasts lower changeover and overtime costs, stabilize procurement of raw materials, and reduce the risk of undesirability, benefits that accrue directly to suppliers even before materials ship. The expert panel echoed this as well: forecasting information quality and alignment are more critical than frequency of updates, consistent with [Somapa et al. \(2018\)](#).

Across groups, risk mitigation consistently appeared in the top three, the foundational purpose of SCV viz. to enhance visibility, reduce uncertainty, and support proactive risk management across the supply chain ([Christopher and Lee, 2004](#); [Faisal et al., 2006](#)). Track-and-trace was also universally valued, though the expert panel pointed out that the required granularity differs by role. For instance, owners often need milestone-level status; contractors need item-level data for installation planning and sequencing. This tiered need for information is consistent with findings by [Lamming et al. \(2001\)](#), who discussed differentiated visibility thresholds across supply chain tiers. Inventory-related benefits were assigned greater importance by contractors and suppliers, which is expected given their direct roles in managing laydown yards and delivery logistics. Contractors and suppliers bear working-capital, storage, and obsolescence risks; improved visibility reduces buffers, double-handling, and premium freight. Owners, by contrast, optimize schedule assurance and often prefer “just-in-case” buffers to protect commissioning dates, so inventory savings are less salient ([Ballard and Howell, 1998](#)). Overall, these findings indicate that perceived SCV value is role-contingent: stakeholders prioritize the visibility signals that most directly reduce the operational uncertainties they personally manage. This role-contingent emphasis is consistent with RBV: each group focuses on

the kind of visibility that helps them the most, based on what they do, what they have, and the decisions they need to make.

The Kruskal–Wallis tests revealed no statistically significant median differences (BH adjusted $p > 0.05$) among the four stakeholder groups for any of the 13 benefit variables ([Table 4](#)). The effect sizes were very small ($\epsilon^2 \approx 0.00$ – 0.03). Since no tests were significant, no *post hoc* pairwise comparisons were conducted. Also, the statistical non-significance in this case indicates similarity in group-level medians but does not capture ranking variation. Accordingly, any cross-group variations discussed above are descriptive rather than inferential.

4.4 Rank agreement analysis between stakeholders

The third research question investigated alignment in rankings between stakeholder pairs. The rank agreement results using percentage agreement (PA) analysis as well as the Kendall’s tau-b test are depicted in [Table 5](#).

The results showed the highest PA for Owner–Contractor (64.63%) and Contractor–Supplier (65.47%). Kendall’s tau-b confirmed statistically significant concordance for both pairs (Owner–Contractor $\tau\text{-}b = 0.555$, adjusted $p = 0.045$; Contractor–Supplier $\tau\text{-}b = 0.578$, adjusted $p = 0.045$). These patterns likely reflect the frequent and operationally intensive interactions between these groups, particularly during procurement, material delivery, and field installation. Strong alignment between these roles is consistent with the findings of [Zhang et al. \(2023\)](#), who noted that high-dependency interfaces foster synchronized expectations about visibility outcomes. The findings also underscore the contractor’s intermediary role bridging upstream strategic intent and downstream execution. This is consistent with the idea of a focal ‘system integrator’ coordinating information across tiers—an orchestration role long noted in operations management on integrators in vertically disaggregated value chains ([Parker et al., 2002](#)). This concentration of agreement at contractor-centered interfaces corresponds with IPT and RBV: information fit is easiest to achieve where integrative capability and dense information flows co-locate.

Conversely, the agreement was lowest for Owner–Supplier (PA = 31.70%) and Designer–Supplier (PA = 36.58%), with non-significant tau-b (0.162; adjusted $p = 0.910$ for both). These weaker dyads likely reflect limited direct interaction and divergent expectations between stakeholders who operate at different points in the supply chain. For example, suppliers are typically engaged during execution or late procurement, while owners and designers are focused on early planning and strategic oversight. The patterns align with the prior findings of [Kembro and Selviaridis \(2015\)](#), who found that the depth, frequency, and type of stakeholder interaction strongly influence alignment in visibility expectations. This interpretation also aligns with recent findings by [Choi and O’Brien \(2025\)](#), who reported that suppliers are often engaged too late to influence upstream choices in projects, despite having the potential to add significant value. The observed disagreement between owners and suppliers highlights a key opportunity for SCV improvement through more inclusive planning and alignment across stakeholder tiers.

TABLE 5 Results of percentage agreement and Kendall's tau-b.

Stakeholder groups	RAF	RAF _{max}	PA	n	τ -b	p-value τ	p-value ^a τ (with BH adjustment)
Owner rank-contractor rank	2.23	6.31	64.63	13	0.555	0.009	0.045
Owner rank-designer rank	2.92	6.31	53.66	13	0.364	0.086	0.346
Owner rank-supplier rank	4.31	6.31	31.70	13	0.162	0.455	0.910
Contractor rank-designer rank	3.15	6.46	51.19	13	0.245	0.246	0.737
Contractor rank-supplier rank	2.23	6.46	65.47	13	0.578	0.008	0.045
Designer rank-supplier rank	4	6.31	36.58	13	0.162	0.455	0.910

^aBonferroni-Holm adjusted p-value.

5 Significance and implications

5.1 Theoretical implications

The study contributes to the construction supply chain management literature by providing an empirically grounded, stakeholder-informed assessment of SCV benefits specific to industrial construction. While prior research has emphasized the value of SCV in manufacturing and logistics, this study extends those insights to the project-based, multi-actor context of construction where visibility needs, decision timelines, and roles differ considerably.

The findings confirm that SCV benefits are widely recognized across stakeholder groups, with high RII rankings for risk mitigation, ability to track and trace, improved delivery timing, and field installation productivity improvement. However, the observed differences in benefit prioritization highlight that SCV is experienced and valued differently depending on proximity to material flows and planning responsibilities. For instance, contractors and suppliers emphasized inventory control and resource planning, while designers placed greater weight on lead time reduction, an upstream concern. These patterns reinforce the idea that SCV, while conceptually unified, is experienced differently depending on proximity to material flow and task interdependence. This role-contingent pattern aligns with Information Processing Theory (SCV as uncertainty reduction tailored to the information needs of each role) (Goh et al., 2009; Somapa et al., 2018) and the Resource-Based views (SCV as a capability that enables sensing, coordination, and rapid reconfiguration where the task demands it most) (Barratt and Oke, 2007).

The contractor's bridging role, evidenced by significant Owner-Contractor and Contractor-Supplier concordance corresponds with Information Processing Theory. Specifically, the alignment pattern is consistent with Winch's (Winch, 2006) information-processing view of construction projects as temporary coalitions of firms in which the main contractor functions as the central systems integrator: aggregating, translating, and routing visibility signals across tiers. The lower owner-supplier agreement is consistent with Institutional perspective (Wei and Wang, 2010), where sparse early engagement and differing accountability organizations limit data sharing and alignment. Together, SCV

in construction emerges not as a flat data layer but as a layered, interaction-dependent capability shaped by organizational roles and governance.

5.2 Practical implications

For practitioners, the results provide clear direction on where SCV efforts can be most impactful. Benefits such as risk mitigation, ability to track and trace, improved delivery timing, and field installation productivity improvement are seen as high-value outcomes that justify investment in visibility strategies. These can serve as a benchmark for project teams and supply chain managers when prioritizing SCV-related initiatives. In practice, this implies prioritizing event-based status data (for risk detection), item-level traceability (for coordination), and schedule-linked material milestones (for field productivity).

The alignment in benefit perceptions between contractors and both owners and suppliers highlight the contractor's central role in SCV implementation. SCV solutions focused on contractor-led procurement, logistics, and field coordination are likely to gain traction due to this embedded alignment. Actionably, owners can designate contractors as "visibility integrators," tasking them to orchestrate shared data standards, milestone definitions, and exception-management workflows with upstream suppliers and designers. However, the low agreement between owners and suppliers signals a need for greater coordination, earlier supplier engagement, and shared planning processes. Early-involvement protocols (e.g., design-assist windows, joint forecasting, and contract clauses for data interfaces) can close this gap.

Beyond operational improvements, the study highlights SCV as a mechanism for changing long-standing cultural barriers in the construction industry. By showing how visibility leads to measurable performance gains, the findings provide an evidence base to overcome reluctance around information sharing, especially in environments where trust and contractual boundaries have traditionally limited transparency. This supports governance moves such as including minimum data-sharing requirements, role-specific dashboards, and performance-based incentives for timely, accurate data.

Achieving the full benefits of SCV, however, requires more than technology. It demands a shift from dyadic relationships to a system-wide, network-oriented model, where all stakeholders, owners, contractors, designers, suppliers are part of a shared visibility framework. This includes not only digital integration but also non-technological enablers such as leadership commitment, standardized data protocols, role-specific training, and inter-organizational governance. Where feasible, owners should specify data standards and interface requirements at contract award, and contractors should operationalize them through supplier onboarding, data quality checks, and issue-response service level agreements.

6 Conclusion

Supply chain visibility (SCV) is a critical capability for improving coordination, risk management, and productivity in industrial construction projects. This study advances the understanding of SCV by addressing three lines of inquiry: the relative importance of SCV benefits in industrial construction, cross-stakeholder differences in the SCV benefits, and the extent of alignment or divergence in the SCV benefit rankings across stakeholder groups. Across all respondents, risk mitigation, ability to track and trace, field installation productivity, and improved delivery timing consistently ranked as the top priorities. These results suggest a broad recognition of SCV's strategic and operational value across the industrial construction supply chain. For all the SCV benefits, no significant median differences were found across owners, contractors, designers, and suppliers for any of the 13 benefits (Kruskal–Wallis, adj. $p > 0.05$); with designers placing higher priority on lead-time reduction and suppliers emphasizing track-and-trace and capacity/resource planning. Regarding alignment in ranking between stakeholder pairs, agreement is strongest for owner–contractor and contractor–supplier ($PA \approx 65\%$, $\tau\text{-}b \approx 0.56\text{--}0.58$; adj. $p\text{-value} < 0.05$) and weakest for owner–supplier and designer–supplier, underscoring the contractor's bridging role.

This study makes three primary contributions to the field. First, it provides a quantitative, stakeholder-informed foundation for evaluating SCV benefits in the construction sector. Second, it refines and contextualizes benefit definitions, enabling more consistent basis for future research studies. Third, it offers comparative insights across stakeholder roles, helping to inform both policy and practice related to visibility initiatives. From a practical standpoint, the benefit rankings offer a benchmark for prioritizing SCV investments, aligning communication strategies, and designing role-specific implementation plans. They also point to the importance of coordinated action across supply chain tiers, particularly leveraging contractors' central role in aligning upstream and downstream partners. Anchored in IPT and RBV, the study supports an account of SCV as a capability that improves information-processing fit under project uncertainty, yielding broad cross-role consensus with role-specific accents and the strongest alignment at contractor-centered interfaces.

While this study was carefully designed, some limitations must be acknowledged. The use of perception-based survey data introduces potential for bias based on role, experience, or context.

While this study emphasizes external validity via a large, role-diverse sample, future work should triangulate perceived benefits with qualitative cases and archival performance metrics (e.g., before/after SCV deployments, interview-based process tracing, or digital-twin simulations) to strengthen construct validity and replicability. Additionally, the dataset reflects the North American industrial construction and a mix of process/energy sectors. As such, sectoral and regional effects were not controlled, which may limit generalizability to other regions and sectors. Future research should aim to validate and expand these findings through international studies, stratified sampling by sector, qualitative investigations, and longitudinal tracking of SCV implementation outcomes. Although the study interpreted the observed patterns through established theoretical lenses, these mechanisms were not directly tested in this study; future work should directly measure capability maturity and institutional pressures to test whether they moderate the IPT/RBV relationships observed here. Furthermore, future studies could assess SCV in terms of specific dimensions of information quality such as accuracy, accessibility, relevance etc., thereby offering a more granular view of where breakdowns occur. It is also recommended to investigate the gap between stakeholders' ideal information needs and what is currently transmitted through prevailing IT tools and workflows. Such findings would clarify how well existing systems are aligned with visibility goals and role-specific decision-making.

Data availability statement

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

Ethics statement

The studies involving human participants were reviewed and approved by the Institutional Review Board at The University of Texas at Austin. Written informed consent for participation was not required for this study in accordance with the national legislation and the institutional requirements. Written informed consent was obtained from the individual(s) for the publication of any potentially identifiable images or data included in this article. The studies were conducted in accordance with the local legislation and institutional requirements. Written informed consent for participation was not required from the participants or the participants' legal guardians/next of kin in accordance with the national legislation and institutional requirements.

Author contributions

VD: Visualization, Software, Formal Analysis, Writing – original draft, Methodology, Conceptualization, Data curation, Writing – review and editing, Investigation. WO: Validation, Resources, Project administration, Conceptualization, Supervision, Funding acquisition, Methodology, Writing – review and editing, Investigation. DM: Project administration,

Validation, Methodology, Investigation, Supervision, Conceptualization, Writing – review and editing, Funding acquisition, Resources.

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Conflict of interest

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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